VACANCY

REFERENCE NR	:	SLDS X5
JOB TITLE	:	Specialist: LAN and Desktop Support X5
JOB LEVEL	:	C5
SALARY	:	R 262 979 - R 438 298
REPORT TO	:	Consultant: LAN & Desktop Support
DIVISION	:	Gauteng Province
DEPT	:	Pro. GP: Networks and service Management
LOCATION	:	Centurion, Pretoria
POSITION STATUS	:	Fixed Term Contract -24 Months (Internal/External)

Purpose of the job

Provides LAN and system support on IT infrastructure, planning and design, including the implementation and maintenance of the network systems (LAN internetworking, and connections with the LAN environment). The individual will be responsible for the specialist identification and resolution of hardware and software problems and malfunctions on the LAN environment.

Key Responsibility Areas

To ensure incidents are handled with SLA;

To provide LAN and desktop support to the client;

To perform daily administrative tasks and provide feedback to supervisor and clients;

To provide applicable training and mentorship to LAN & desktop resources;

To assist with new projects and execute on contracted Project deliverables; and

To provide technical advisory service to SITA customers;

Qualifications and Experience

Minimum: Grade 12 plus 3 year Diploma / Degree in Computer Science, and/or IT/ related. Added Advantage: MCSE

Experience: 3 - 5 Years working experience of working in an IT support role operating systems such as Windows/ Linux with excellent knowledge and experience with MS- Office.

Technical Competencies Description

Knowledge of: Various Operatiing Systems as well as various software packages; Project Management Principles; public sector business; ITC Products and services; industry best practices, eg ITIL, CoBIT system used within the business; Business aspects of the application(s), and of technical aspects of the application system(s) and the hardware and software environment in which they run; Computer and network principles; LAN principles and topology; Internet protocols, services and Standards; Implementing LAN and Desktop Software; Quality of Service; Understanding of: Office applications; LAN Principles; Cabling Principles; Technical: A+; N+; Proficiency in routing and switching technologies; ITIL; Software configuration management.

Technical Skills: Proficiency in routing and switching technologies; ITIL; Voice over IP; Microsoft administration and related services; Configuring Windows Devices (70-697); Excellent IT skills and computer literacy. Communication Skills: Good Communication skillsVerbal; Good documentation skills; Interpersonal Skills Honest, Excellent customer support attitude; Self Management Skills; Attention to details; Problem solving, Decision making and analytical skills.

Other Special Requirements

The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

How to apply

Kindly send your CV to gprecruitment@sita.co.za

VAC06170, 72, 73, 6176, 6169

Closing Date: 26 September 2019

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.